

WELLNESS & CHIROPRACTIC CARE

Cancellation Policy

Here at Wellness and Chiropractic Care we understand that there are interruptions to your daily life, such as; illness, car problems, traffic delays, work issues, etc. These interruptions may be a reason to cancel your appointment.

Our commitment is to provide a quality chiropractic experience for all of our patients. Out of consideration for other patients, staff and the Doctor's time we are adopting the following policies:

Arrival to our practice

Please arrive 10 minutes prior to your scheduled appointment, this allows time for questions, to complete any necessary forms and preparation for you appointment (remove layers of clothing, jewelry, shoes etc.).

All services offered have a specific time schedule and early arrival allows for an enjoyable and relaxed experience. If a late arrival is inevitable, your appointment may be rescheduled in order to keep on schedule for other patients.

Cancellation Policy

We have a 24 hour cancellation policy. Full credit will be given if the appointment is cancelled or rescheduled 24 hours prior to the scheduled appointment time. No refund will be given for less than a 24 hour cancellation notice.

Consideration offered for emergencies or unforeseen events.

Late Arrival Policy

As a courtesy to other patients and staff, appointments will be automatically cancelled 15 minutes after scheduled start time and charged according to our cancellation policy. We cannot guarantee that late arrivals will receive an extension of their scheduled appointment. In special cases and when our schedule will allow, we may be able to accommodate another appointment, this will be at our discretion and only with proper advanced notification of your late arrival.